



**Glenda R. Weibel**  
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206-346-9428

***VIA E-MAIL and ECFS***

May 29, 2018

Ben Childers (ben.childers@fcc.gov)  
Pam Megna ([pam.megna@fcc.gov](mailto:pam.megna@fcc.gov))  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 1<sup>st</sup> Quarter 2018 Special Access Metrics Report No. 2  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Childers and Ms. Megna,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,<sup>1</sup> CenturyLink QC<sup>2</sup> is filing its Special Access Metrics Report for the First Quarter of 2018. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the First Quarter of 2018.

If you have questions regarding this report, please contact me at 206-346-9428 or at [glenda.weibel@centurylink.com](mailto:glenda.weibel@centurylink.com).

Sincerely,

/s/ Glenda R. Weibel

Attachment

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<sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

State	Metric	Metric Name	Product	JANUARY 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	120	88.33%	57	98.25%	0.25
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	2	100.00%	-1
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0					
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	101	97.03%	81	97.53%	-1.16
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	1	100.00%	-1.26
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	96.30%	38	94.74%	-1.18
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	3	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	88.89%	14	100.00%	-0.83
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	82	95.12%	50	98.00%	-0.8
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	1	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	100.00%	9	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	88.89%	20	100.00%	-0.7
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	88.46%	28	100.00%	-0.24
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	25	88.00%	-1.46
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	0.00%	-1.86
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	60	95.00%	51	98.04%	-0.8
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	2	100.00%	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	5	100.00%	15	93.33%	-1.36
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	8	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	93.94%	17	100.00%	-0.89
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

				JANUARY 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	77	90.91%	51	98.04%	-0.22
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	4	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	77.78%	11	100.00%	-0.47
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

				FEBRUARY 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	95	89.47%	40	97.50%	-0.25
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	6	100.00%	.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	100	94.00%	63	96.83%	-0.75
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	5	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	94.44%	27	100.00%	-0.72
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	5	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	100.00%	16	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	56	96.43%	57	98.25%	-0.99
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0					.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	15	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	34	97.06%	35	97.14%	-1.4
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	90.00%	5	100.00%	-1.26
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	45	93.33%	11	100.00%	-1.02
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	4	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	90.91%	30	100.00%	-0.24
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	1	100.00%	-1.26
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	94.74%	7	100.00%	-1.37
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	100.00%	15	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

				FEBRUARY 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	73	98.63%	29	100.00%	-1.35
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	90.91%	11	100.00%	-1
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

				MARCH 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	88	96.59%	58	98.28%	-0.97
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			4	100.00%	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	64	96.88%	48	95.83%	-1.18
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	100.00%	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	46	93.48%	14	100.00%	-0.91
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	5	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	86.96%	32	87.50%	-1.2
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	80	96.25%	31	100.00%	-0.8
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	7	100.00%	-0.54
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	100.00%	4	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	95.45%	11	100.00%	-1.26
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	91.30%	9	100.00%	-1.02
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	96.15%	9	100.00%	-1.36
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	94.44%	29	100.00%	-0.69
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%	3	100.00%	-1
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	7	85.71%	-1.71
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	48	95.83%	18	100.00%	-1.04
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	3	100.00%	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

				MARCH 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	53	100.00%	27	100.00%	.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	6	100.00%	22	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	303	91.09%	155	98.06%	0.06
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	12	100.00%	-0.59
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	265	95.85%	192	96.88%	-0.85
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	9	100.00%	-0.69
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	109	94.50%	79	97.47%	-0.63
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	13	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	45	91.11%	62	93.55%	-0.93
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	218	95.87%	138	98.55%	-0.44
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	11	90.91%	10	100.00%	-1.04
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	1	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	45	100.00%	28	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	65	95.38%	66	98.48%	-0.69
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	89.83%	42	100.00%	0.1
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	3	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	129	94.57%	45	93.33%	-1.19
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	4	100.00%	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	1	0.00%	-2.05
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	151	93.38%	110	99.09%	0.03
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	11	81.82%	6	100.00%	-0.85
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	96.97%	29	93.10%	-1.43
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	8	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	136	97.06%	50	100.00%	-0.65
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	6	100.00%	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

**Qwest 272 Sunset Special Access Measurements  
MARCH 2018**

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	203	96.06%	107	99.07%	-0.42
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	7	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	88.46%	44	100.00%	0.01
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.